

# Consent Form



**Consent form instructions for the entity requesting customer data:** The requesting entity must use this form to obtain authorization from any R.P. Delio & Co. customer for the release of that customer's data to the entity. The requesting entity must populate the form by providing all of the information specified in the instructions and appropriately marking all applicable checkboxes. The entity must provide the completed form to R.P. Delio & Co. customers whose data the entity is seeking to obtain. A separate consent form must be provided for each R.P. Delio & Co. customer service address for which the entity is requesting data.

**The entity requesting customer data must provide the following information on the form prior to providing the form to the customer (refer to the corresponding fields within the form):**

- (1) Specify requesting entity's details, including contact person whom the customer may contact with questions.
- (2) Identify details about the information you are requesting by populating the type of service, time period for measuring energy usage data and any other unique data element not otherwise listed on the consent form.
- (3) Describe the purposes of proposed use of customer data; the description must be detailed and sufficiently clear to inform the customer and R.P. Delio & Co. of the purposes for which the data will be used.
- (4) Specify date or event of consent termination, if the consent period is different from three (3) years.

If any of this information is not provided, or the form is otherwise incomplete, it will not be accepted by R.P. Delio & Co.

# Consent Form



(1) Requesting entity name: \_\_\_\_\_  
Contact person: \_\_\_\_\_  
Physical & mailing address: \_\_\_\_\_  
Phone:( \_\_\_\_\_ ) \_\_\_\_\_ Fax:( \_\_\_\_\_ ) \_\_\_\_\_ Email: \_\_\_\_\_

## CONSENT TO DISCLOSE CUSTOMER DATA

We – the entity identified above – have asked you to authorize R.P. Delio & Co. to disclose your customer data to us so that we may:

- Provide you with products or services you requested
- Offer you products or services that may be of interest to you
- Determine your eligibility for an energy program
- Analyze your customer data
- Other (specify): \_\_\_\_\_

## (2) INFORMATION WE ARE REQUESTING

We are requesting access to your customer energy usage data, which is customer-specific information that is collected from your:

- Water/Sewer
  - Electric
  - Steam
  - Natural gas utility meter by R.P. Delio & Co. Depending on the type of utility meter installed at your premises, this information may include: total energy use per billing period; average energy use per day; measured and billed demand; interval data collected via an Advanced Metering Infrastructure (AMI) meter or an Interval Data Recording (IDR) meter; and  other (specify): \_\_\_\_\_ for the period  one month \_\_\_\_ / \_\_\_\_ or  12 months,  24 months or  36 months starting from \_\_\_\_ / \_\_\_\_.
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In addition to the energy usage data described above, the customer data report we receive from R.P. Delio & Co. may also include your name; account number; service number; meter number; service address; premise number; premise description; meter read dates; number of days in the billing period; utility invoice date; base rate bill amount; other charges including base rate and non-base rate adjustments; electric service sub-total; taxes; electric invoice total amount; and  other (specify): \_\_\_\_\_

## HOW WE WILL USE YOUR CUSTOMER DATA

The entity requesting your customer data will use the information to: **(3)** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## CUSTOMER'S CONSENT

Your information is treated as private by R.P. Delio & Co. You are not required to authorize the disclosure of your customer data, and your decision not to authorize the disclosure will not affect your utility services. Note that R.P. Delio & Co. will have control over the data disclosed pursuant to this consent, and will be responsible for monitoring or taking any steps to ensure that the data recipient maintains the confidentiality of the data or uses the data as authorized by customer.

By signing this form you acknowledge and agree that you are the customer of record for this account and that you authorize R.P. Delio & Co. to disclose your customer data as specified in this form. This consent is valid valid for three years or through **(4)** \_\_\_\_\_ or until you terminate your service, or withdraw consent by sending a written request with your name and service address to R.P. Delio & Co. at 1050 Bishop Street, Suite 351, Honolulu, Hawaii, USA 96813 or request@rpdelio.com. You may terminate this consent at any time.

**CUSTOMER ACCOUNT NUMBER** \_\_\_\_\_

**SERVICE ADDRESS** \_\_\_\_\_

**SIGNATURE OF CUSTOMER OF RECORD** \_\_\_\_\_

**PRINTED NAME DATE SIGNED** \_\_\_\_\_



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